

Level 1 Award | Hospitality and Catering

 www.elatt.org.uk/courses/hospitality-catering

ADULT COURSES

 **12 - 16 Weeks**
DURATION

 **3 - 6 Hours**
HOURS PER WEEK

 **9.30am - 4.30pm**
DAYTIME HOURS

 **Online**
ENVIRONMENT

What you will learn

This course introduces you to the hospitality and catering industry and gives you the knowledge and practical skills to take your first steps towards a career in the sector.

Topics you will cover:

- ▶ How the hospitality industry works, including the different types of settings, roles and career pathways available.
- ▶ Customer service standards in hospitality, including how to communicate professionally and meet guest expectations.
- ▶ Health and safety in catering environments, including food hygiene, safety procedures and the responsibilities of hospitality workers.
- ▶ Food safety awareness, including how to handle food safely and understand hygiene standards in catering settings.
- ▶ How to plan and apply for jobs in the sector, including CV writing and job searching.
- ▶ Career planning and identifying the next steps that are right for you.

Entry Requirements

You will need:

- ▶ Basic literacy, numeracy and IT skills.
- ▶ A positive attitude and willingness to take part in activities and develop practical skills.
- ▶ Access to a device and internet for online learning.

No formal qualifications are needed to join this course. Previous experience in hospitality, catering or customer service is helpful but not essential.

Qualifications you will earn

Awarding Body:

- ▶ Gateway

Qualifications:

- ▶ Gateway Qualifications Level 1 Award in Hospitality and Catering